



INCLEMENT WEATHER CLOSINGS & MAKE-UP POLICY

Here's useful information in the event we have to close due to inclement weather. Customers may call the club during a storm to check our closing status; a message will be posted on the answering machine. *PLEASE NOTE: We only phone customers to notify of a closing if their class or contract court starts in less than an hour of our close time.*

The fastest way to find out about timely club information is to provide us with your email address and we will send you weather related closing email notifications. You can also receive up-to-date information by visiting our Facebook page. To sign up for our emails, visit the front desk or email your address to: bcrc3@comcast.net.

MAKE-UP VOUCHER POLICY:

- **All Contract players and Tennis Academy students are given vouchers for dates closed and are redeemable for up to one year from date of issue. All vouchers are kept on file at front desk; customers sign for it when they are ready to redeem.**
- **Tennis drill vouchers are redeemable for group lessons or summer camp session.**
Vouchers may not be used towards adult holiday camps, redeemed for refund or applied to another session in lieu of payment.
- **Contract Court vouchers may be redeemed for any available open court time.**
They may not be used as lieu of payment for a contract court bill or redeemed for a refund.